Niket Trivedi

Executive Biography

Niket Trivedi is a senior enterprise infrastructure and storage technology professional with extensive experience across enterprise architecture, storage engineering, technical design, customer support operations, infrastructure modernization, and mission-critical technology environments. Throughout his career, he has developed deep expertise in enterprise storage platforms, Unix/Linux systems, infrastructure operations, customer support services, incident management, and large-scale enterprise technology deployments.

With a career spanning global technology organizations, Niket has built a strong reputation for designing resilient infrastructure solutions, supporting business-critical platforms, and driving operational excellence across complex enterprise environments. His experience combines hands-on engineering expertise with architecture leadership, enabling organizations to improve platform reliability, optimize infrastructure performance, and strengthen operational resilience.

Currently serving as a **Technical Design Architect at Pure Storage**, Niket is responsible for designing advanced enterprise storage solutions, supporting infrastructure transformation initiatives, and helping customers modernize data storage environments. In this role, he works closely with enterprise customers and technical teams to develop scalable, high-performance storage architectures aligned with business and operational requirements.

Prior to joining Pure Storage, Niket held infrastructure and support leadership positions at **Dell EMC**, where he worked as a **Field Support Engineer**, supporting enterprise storage systems, customer operations, infrastructure troubleshooting, and service delivery initiatives. His responsibilities included managing complex enterprise technology environments and ensuring high levels of customer satisfaction and operational continuity.

Earlier in his career, Niket worked with **Visa International**, where he was involved in storage and infrastructure-related operations supporting large-scale financial technology environments. This experience provided exposure to highly available, secure, and performance-sensitive enterprise platforms operating within the global payments ecosystem.

Over the course of his professional journey, Niket has developed expertise across:

- Enterprise Storage Architecture
- Technical Design & Solution Engineering
- Infrastructure Operations

- Unix & Linux Systems
- Incident & Problem Management
- Customer Support Services
- Enterprise Data Platforms
- Infrastructure Modernization
- Storage Performance Optimization
- Operational Resilience
- Service Delivery Management
- Enterprise Technology Transformation

Known for his strong technical depth and customer-focused approach, Niket has successfully supported organizations in building scalable, reliable, and future-ready infrastructure environments while helping drive business continuity and operational excellence.

Career Timeline

Pure Storage

Technical Design Architect

- Leads enterprise storage architecture initiatives.
- Designs scalable data infrastructure solutions.
- Supports modernization and digital transformation programs.

Dell EMC

Field Support Engineer

- Managed enterprise storage support and customer infrastructure environments.
- Delivered operational support and technical problem resolution across enterprise platforms.

Visa International

Storage / Infrastructure Technology Role

- Supported enterprise infrastructure and storage operations within a global financial technology environment.

- Contributed to operational reliability and technology platform support initiatives.

Core Expertise

- Enterprise Storage Platforms
- Technical Architecture
- Infrastructure Engineering
- Data Center Operations
- Unix/Linux Administration
- Enterprise Support Services
- Incident Management
- Customer Success
- Infrastructure Transformation
- Enterprise Operations
- Technology Consulting
- Solution Design

Education

Education details are not publicly visible in the currently accessible profile information. Additional profile access would be required to accurately include academic credentials.